

***PES Background and  
Content  
Information  
(2005)***

Third Draft  
YP 08  
July 2006

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The aim of the questionnaire, designed by Sonja Pirher, Employment Service Slovenia, is to give an overview of the main tasks of the PES involved in the project and to provide the Participating Partners with information under which conditions the PES are working.

The results of the first survey were documented in the Yellow Paper 04.

The results presented in Yellow Paper 06 are based on an extended version of the questionnaire.

Yellow Paper 08 is extended by the EU harmonized unemployment rate.

For the team of consultants:  
Ursula Lehner

Vienna, 31 July 2006

**1**

***PES Background and Content Information and Indicators***

**2**

***Country specific explanations and comments***

**PES Background and Content Information and Indicators in the year 2005**

<b>A) Main tasks and activities carried-out by PES</b>	<b>AT (1)</b>	<b>BE/ ORBEM (2)</b>	<b>BE/ FOREM *(3)</b>	<b>BE/ VDAB (4)</b>	<b>DE (5)</b>	<b>FR (6)</b>	<b>IE * (7)</b>	<b>FI (8)</b>	<b>LV (9)</b>	<b>NL (10)</b>	<b>SE (11)</b>	<b>SI (12)</b>	<b>SK (13)</b>	<b>UK (14)</b>	<b>yes</b>	<b>no</b>	<b>partial</b>
Registration of UE , maintenance of data in UE records	yes	yes	yes	yes	yes	p (1)	yes	yes	yes	yes	yes	yes	yes	yes	<b>92,9</b>		<b>7,1</b>
Employment information/ counselling for UE and referrals to JV	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	<b>100</b>		
Preparation of individ. Employment/Back-to work plan with UE persons	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes (1)	yes	yes	yes	yes	<b>100</b>		
Following-up job-search activities and obligations of UE, including sanctions and reportnig to social-welfare or other institutions	yes	yes	yes (1)	yes	yes	yes	p (1)	yes	yes	yes (2)	yes	yes	yes	yes	<b>92,9</b>		<b>7,1</b>
Registr. Of JV, co-operation with employers in job-broking process (incl. EURES)	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	<b>100</b>		
Vocational & career individual and group counselling for UE	yes	yes	yes	yes	yes	yes	yes	yes	p	p	yes	yes	yes	yes	<b>85,7</b>		<b>14,3</b>
Vocational & career counselling for youth and others (not UE)	yes	yes	yes	yes	yes	no	yes	yes	no	p	no	yes (1)	yes	no	<b>64,3</b>	<b>28,6</b>	<b>7,1</b>
Referrals of UE into suitable LM programmes	yes	yes	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes	<b>92,7</b>	<b>7,1</b>	

<b>A) Main tasks and activities carried-out by PES</b>	<b>AT (1)</b>	<b>BE/ ORBEM (2)</b>	<b>BE/ FOREM *(3)</b>	<b>BE/ VDAB (4)</b>	<b>DE (5)</b>	<b>FR (6)</b>	<b>IE * (7)</b>	<b>FI (8)</b>	<b>LV (9)</b>	<b>NL (10)</b>	<b>SE (11)</b>	<b>SI (12)</b>	<b>SK (13)</b>	<b>UK (14)</b>	<b>yes</b>	<b>no</b>	<b>partial</b>
Administration (tendering, payments, control, reporting ...) of LM Training & educ. Programmes	yes	no	yes	yes	yes	no	no	yes	yes	no	yes	yes	yes	yes	<b>71,4</b>		<b>28,6</b>
Rehabilitation plans and admin. Of rehabilit. Programmes for handicapped UE	p	yes	yes (2)	yes	yes	no (2)	yes (2)	yes	no	no	p	yes	yes	yes	<b>64,3</b>	<b>21,4</b>	<b>14,3</b>
Administration (tendering, payments, control, reporting...) of LM wage-subsidised programmes in public and/or private sector	yes	yes	yes	yes	yes	p (3)	yes	yes	yes	no	yes	yes	yes	yes	<b>85,7</b>	<b>7,1</b>	<b>7,1</b>
Administration of ESF co-financed LM programmes (e.g. final beneficiary tasks)	yes	yes	yes	yes	p (1)	P(4)	no	yes	yes	no	yes	yes	yes	yes	<b>71,4</b>	<b>14,3</b>	<b>14,3</b>
Involvement in local/regional/nation. Partnership net-work in the filed of employment policy	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	<b>100</b>		
Maintenance of inter-active Internet job-search support services – free access for all (JV, CV data-base, e-mails on JV..)	yes	yes	yes	yes	yes	yes	yes	yes	P	yes	yes	yes	yes	yes	<b>93,9</b>		<b>7,1</b>

<b>A) Main tasks and activities carried-out by PES</b>	<b>AT (1)</b>	<b>BE/ ORBEM (2)</b>	<b>BE/ FOREM *(3)</b>	<b>BE/ VDAB (4)</b>	<b>DE (5)</b>	<b>FR (6)</b>	<b>IE * (7)</b>	<b>FI (8)</b>	<b>LV (9)</b>	<b>NL (10)</b>	<b>SE (11)</b>	<b>SI (12)</b>	<b>SK (13)</b>	<b>UK (14)</b>	<b>yes</b>	<b>no</b>	<b>partial</b>
Maintenance of other Internet e-Services for PES specific clients, not related to job-search support (e.g. data reporting on LM programmes by external providers, pre/registration of UE, applications for tenders, intake of JV etc.)	yes	no	yes	p	yes	p (5)	p (3)	yes	no	yes (3)	yes	yes	yes	p	57,1	14,3	28,6
Call-centres for UE and employers	yes	no	P	yes	yes	yes (6)	yes	yes	P	yes	yes	no	yes	yes	71,4	14,3	14,3
Collection of applications & documentation for Unemployment benefit claimants	yes	no	yes	yes	yes	no	no	yes	no	yes	no	yes	yes	yes	64,3	35,7	
Administration of Unemployment benefit scheme (payments, sanctions, reporting...)	yes	no	no	no	yes	no (7)	no	p (1)	no	p (4)	no	yes	yes	yes	35,7	50,0	14,3
Notification and publication of apprenticeship posts	yes	no	no	no	yes	p (8)	p (4)	no	yes	no	no	no	yes	yes	35,7	50	14,3
Labour-redundancy (pre) notifications and co-operation with employers in these regards	P	P	yes	yes	yes	p (9)	yes	yes	yes	yes	yes	yes	yes	yes	78,6		21,4

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Approval of permanent lay-offs to employers for handicapped employees	no	no	no	no	no (2)	no	no	no	no	yes	no	yes	yes	no	<b>21,4</b>	<b>78,6</b>	
Approvals of applications for Work Permits, issuing WP and related tasks	yes	no	no	no	yes	no	p (5)	p (2)	yes	yes	yes	yes	yes	no	<b>50,0</b>	<b>35,7</b>	<b>14,3</b>
notification of data on employees from EU (free movements of workers) and those from EU who perform services (free movement of services)	p	no		yes	p (3)	no	no	p (3)	no	yes	no	yes	yes	pl	<b>28,6</b>	<b>35,7</b>	<b>28,6</b>
Providing, preparing and disseminating LM information – for PES, other inst., general public	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	pl	<b>92,9</b>		<b>7,1</b>
Special Centres/Units for LM Self-service, guidance&informat., accessible free for all	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	no	<b>92,9</b>	<b>7,1</b>	

<b>A) Main tasks and activities carried-out by PES</b>	<b>AT (1)</b>	<b>BE/ ORBEM (2)</b>	<b>BE/ FOREM *(3)</b>	<b>BE/ VDAB (4)</b>	<b>DE (5)</b>	<b>FR (6)</b>	<b>IE * (7)</b>	<b>FI (8)</b>	<b>LV (9)</b>	<b>NL (10)</b>	<b>SE (11)</b>	<b>SI (12)</b>	<b>SK (13)</b>	<b>UK (14)</b>	<b>yes</b>	<b>no</b>	<b>partial</b>
Special Units for integrated PES and Social Welfare service (e.g. for special group of UE)	no	no	no	no	yes (4)	p (10)	no	yes	no	yes	p	no	no	no	<b>21,4</b>	<b>64,3</b>	<b>14,3</b>
Administration of national scholarship schemes for youth	no	no	no	no	no	no	no	no	yes	no	no	yes	yes	no	<b>21,4</b>	<b>78,6</b>	
Licensing and supervising the private employment agencies (concessionaires)	no	no	no	no	no	p (11)	no (6)	no	yes	no	no	no	yes	no	<b>14,3</b>	<b>78,6</b>	<b>7,1</b>
Other Services for Employers: Training of employed persons, Support of human resource development and flexibility	yes	no	yes (3)	yes	yes	no	no (7)	yes	no	no	no	no	yes	no	<b>42,9</b>	<b>57,1</b>	

<b>B) Supporting tasks for main activities/tasks, performed within PES by ITS OWN staff</b>	<b>AT (1)</b>	<b>BE/ ORBEM (2)</b>	<b>BE/ FOREM *(3)</b>	<b>BE/ VDAB (4)</b>	<b>DE (5)</b>	<b>FR (6)</b>	<b>IE * (7)</b>	<b>FI (8)</b>	<b>LV (9)</b>	<b>NL (10)</b>	<b>SE (11)</b>	<b>SI (12)</b>	<b>SK (13)</b>	<b>UK (14)</b>	<b>yes</b>	<b>no</b>	<b>partial</b>
IT soft-ware support: computer applications maintenance&development, data-processing, web-programming, implementation of data-warehouse applications, etc.	P	P	yes	p	p	P	p	p	yes	p	p	p	yes	no	<b>21,4</b>	<b>7,1</b>	<b>71,4</b>
IT hard-ware and communication net-work maintenance	P	P	P	P	P	yes	no (8)	P	P	P	P	P	yes	no	<b>14,3</b>	<b>14,3</b>	<b>71,4</b>
Accountancy/book-keeping and financial planning for LM programmes	yes	yes	yes	yes	yes	yes	no	yes	yes	no	yes	yes	yes	yes	<b>85,7</b>	<b>14,3</b>	
Accountancy/book-keeping and financial planning for unemployment benefit scheme	yes	no	no	no	yes	no	no	yes	no	no	no	yes	yes	no	<b>35,7</b>	<b>64,3</b>	
PES personnel administration and internal staff trainers	yes	yes	yes	yes	yes	yes	yes	yes	P	yes	yes	yes	no	yes	<b>85,7</b>	<b>7,1</b>	<b>7,1</b>
Any other similar supporting tasks within PES not mentioned above (e.g. supervision of LMP providers on the spot, etc.)	no	no	yes	P	yes	no	yes (9)	no	P	P	yes	yes	yes	no	<b>42,9</b>	<b>35,7</b>	<b>21,4</b>

<b>C) Quantitative Indicators</b>	<b>AT</b>	<b>BE/ ORBEM</b>	<b>BE/ FOREM*</b>	<b>BE/ VDAB</b>	<b>DE</b>	<b>FR</b>	<b>IE</b> *	<b>FI</b>	<b>LV</b>	<b>NL</b>	<b>SE</b>	<b>SI</b>	<b>SK</b>	<b>UK</b> (14)
	<b>(1)</b>	<b>(2)</b>	<b>(3)</b>	<b>(4)</b>	<b>(5)</b>	<b>(6)</b>	<b>(7)</b>	<b>(8)</b>	<b>(9)</b>	<b>(10)</b>	<b>(11)</b>	<b>(12)</b>	<b>(13)</b>	
Stock of registered UE by the end of 2005 (in 000)	307,3	97,1		231.8	4606	3045,0 (12) (13)	157	282,4	78,5	671 (5)	249	92,6	333,8	893
Average monthly stock of UE in 2005 (in 000)	253	94,0		235.3	4860,7	3169,0 (12)(13)	165	275,3	85,2	693	243	91,9	323	874
Inflow to UE register in 2005 (in 000)	910,5	65,0	265, 7 (4)	480.4	6986	5 689,8 (14)	256,5	872,9 (4)	100,8	669	483	94,4	150,8	2506
Outflow from UE register in 2005 (in 000)	1010,3	60,1	213,0	471.0	6865	5 747,9 (15)	259,5	886,4 (5)	113,3	690	324	92,6	360,9	2396
Turn over in 2005 (Infl+Outfl.)/Average UE	7,6	1,3		4,0	2,9	3,6	3,1	6,4	2,5	2,0	3,3	2,0	1,6	5,6
Share of UE with Unemploy. Benefits as a % of all UE, by the end of 2005	90,5%	70%	82%	73.9	88,2 (Alg I + Alg II)	46,4% (16)	48% (10)	91,9 % (2004)	44%	50 (6)	86%	25,6 %	not available	18%
Share of UE with Social Assist.benefits as a % of all UE, by the end of 2005	not available	not available	not available	not Available	not relevant (social assistance only for not unemployed)	Revenu Minimum d'Insertion (RMI) : 11,7% + Solidarité : 10,3% (17) (18)	54% (11)	not available	not available	50 (7)	not available	45,5 %	37%	not available
Number of JV notified with PES in 2005, yearly inflow (in 000)	298,3	14,4	85,8	505.2	2731	3 426,0	122,7	415,0	74,7	490	414	202,9 (2)	15,7	22775

C) Quantitative Indicators	AT (1)	BE/ ORBEM (2)	BE/ FOREM*( 3)	BE/ VDAB (4)	DE (5)	FR (6)	IE * (7)	FI (8)	LV (9)	NL (10)	SE (11)	SI (12)	SK (13)	UK (14)
Total number of Work Permits issued by PES in 2005 (in 000)	87,6	not relevant	not relevant	not available	873,5 (2004)	not available	33 (12)	8,4	3,4	55	8	43,0	1,5	Not available
ILO unemployment rate (Labour Force Survey), 3 <sup>rd</sup> Q/2005	5,2	16,4 4 <sup>rd</sup> Q/2004	12,10	5.4 (1)	8,3 (Sept 05)	9,8	4.6	7,2	8,7	6.4	6,2	6,3	11,52	5,0
EU harmonized unemployment rate (average, 2005)	5,2	*			9,5	9,5	4,3	8,3	8,9	4,7	7,8	6,5	16,3	4,7
Number of PES regular staff as FTE – average in 2005	4.307	602	3251.83	2.596	79.400	22.841 (19)	517	4030	671	4.722	10.280	833 (3)	3.460	70101
Total number of PES organisational units (Head, regional, district, local, special units..)	109	5		146	854 (Zentrale, 10 RD, 179 AA, 660 GST, 4 special units)	1 173 units (20)	61	146 local and 15 regional offices	59	HQ 6 districts 127 local offices juridicial unit	HQ 1 Region 23 <u>Local 336</u> Total 360	75	47	Approx 900

C) Special PES-Targets Groups	AT (1)	BE/ ORBEM (2)	BE/ FOREM*( 3)	BE/ VDAB (4)	DE (5)	FR (6)	IE * (7)	FI (8)	LV (9)	NL (10)	SE (11)	SI (12)	SK (13)	UK (14)
Which are the PES top Priority UE Client Groups (in terms of devoted time and resources)	Young and older unemployed persons,  Women after a parental leave  Longterm-jobless persons	UE benefit claimants,  25 year, school-leavers,  long-term jobseekers,  low skilled		Low schooled,  Eldery,  Allochtone,  Labour Market handi-capped jobseekers		Under 25 years old (especially long term UE and young UE in disadvantaged areas)  Very long term unemployed (2 years)  Disabled unemployed  Over 50 years old  Beneficiaries of minimum incomes (21)	People referred under the National Employment Active Action (i.e. who reach 6months with Live Register  LTU People with disabilities  Early School Leavers  Lone Parents  Women Returners  People made redundant	Intensified services for several risk groups	Un-employed from social exclusion risk groups, especially long-term unemployed		Benefit claimant	UE& Social Benefit Claimants,  Long-T.,  Eldery,  Low-skilled,  Early School leavers  Handi-capped	UE& Social Benefit Claimants,  Long-T.,  Eldery,  Low-skilled,  Handi-capped  Single Parents,  Romas Minority	Benefit Claimants,  Single Parents,  Long-Term Jobseekers  People with disabilities

\*BE: FOREM Conseil and FOREM Support (without FOREM Formation responsible for Vocational Training)

\* IE: FAS – Employment Services (without FAS Vocational Training Centres)

Abbreviations: UE- unemployed/unemployment (persons registered with the PES as UE jobseekers), LM – Labour market, JV – job vacancies, CV – curriculum vitae, ESF – European Social Fund, IT – Information Technology, FTE – full time equivalents (for regular PES employees)

## Explanatory notes

### A) Main tasks and activities carrying-out by PES

Stated are activities and tasks (not charged to PES clients!) which represent a significant amount of PES resources input; the list of activities and tasks was prepared on the basis of documents that PES presented at the beginning of the Benchmarking Project and during the Project Second Workshop (March, 2006) .

Description of how the activities are covered by PES is as follows:

- **yes**, if PES fully performs a stated activity/task;
- **P**- partially, if PES is in charge for performing only a part of activity/task;
- **no**, if PES is not in charge and does not perform it.

### B) Supporting tasks for main activities/tasks which are performed within PES by its own staff

The table contains only those supporting activities/tasks which are sometimes out-sourced or performed by other public/private institutions. For content information it is important to understand whether these tasks are carried-out by PES staff or not.

Description of how these tasks are done is as follows:

- **yes**, if PES fully performs a supporting task by its own staff,
- **P**- partially, if PES performs a part of a supporting task,
- **no**, if PES does not perform a supporting task by its own staff

### C) Content indicators

**Not available** – if PES does not have data

**Not relevant** – if data are not relevant in the framework of national system

**Country specific explanations and comments:**

- **Belgium – Le Forem:**

- (1) reporting: yes; sanctions: no
- (2) partnership with AWIPH
- (3) Training of employed workers
- (4) Including 52 707 inflow (people who have registered for the first time after their studies or having lost their job)

- **Belgium – VDAB:**

- (1) BE: VDAB unemployment rate Flanders (Belgium global 8.5%) – source Steunpunt WAV

- **Finland**

- (1) Employment office makes a statement to the authority in charge of paying unemployment benefits concerning the fulfilment of unemployment criteria and entitlement to the benefit
- (2) Employment office makes a partial decision on the availability of labour force in the occupation where the work permit is applied for.
- (3) Employment office notifies the data of job-seekers ( not all employees ) from EU member states and other countries.
- (4) Refers to separate started unemployment spells, the respective inflow of persons was 276 200 ( new unemployed persons entering the register during the year).
- (5) Refers to separate completed unemployment spells, the respective outflow of persons was 289 400 ( unemployed persons entering the leaving the register during the year).

- **France**

- (1) **Unedic** does under ANPE's authority. Unédic is the bipartite organism (employers and union representatives) in charge of unemployment benefits in France. Maintenance of data of UE is shared by ANPE (actions delivered to UE, job vacancies referring etc.), Unédic (monthly actualization of UE and information on benefits received etc.) and ANPE's "co-traitants" which are in charge of the counselling and the guidance of UE sub-groups :Cap Emploi in charge of handicapped UE, Missions Locales in charge of young under 25 and APEC in charge of UE executives.
- (2) See (1) for Cap Emploi
- (3) Most of LM subsidized jobs administration has been **outsourced**. ANPE is still in charge of the **implementation** of this policy (finding vacancies, promote subsidized jobs etc.)
- (4) ANPE is in charge of around 11% of total objective 3 budget. ANPE is still in charge of the **implementation** of this policy.
- (5) Other Internet e-Services for PES specific clients, not related to job-search support: Data reporting on LM programmes (measures and services to UE), information on vocational training supply , e-services for sub-categories (young, etc.), e-services for not UE, Common UE information system with Unédic : P (?%). ANPE does not maintain e-services on pre/Registration of UE and applications for tenders
- (6) Mostly for incoming calls, **outgoing services forecast in 2006**.
- (7) Unédic is in charge of the payment of benefits. ANPE is **involved in the control of job search**.
- (8) 21.3% represents the share of apprenticeship posts registred to ANPE.
- (9) ANPE doesn't notify labour redundancy but **cooperates with employers in case of mass lay-offs**.

- (10) With unemployment benefit organization, Unédic, there's currently a few experimentations. With Unédic and other welfare services, **special units ("Maisons de l'emploi") are forecast in 2006.**
- (11) Licencing, Applications of tenders, monitoring and accounting are **only made for outsourced services to private partners** (such as guidance, UE workshops etc.)
- (12) In France, **8 different categories of unemployment registration** exist:
- Category 1 : job-seekers searching for a full-time, permanent employment who are immediately available for work and who have not been employed on a reduced schedule exceeding 78 hours in the current month.
  - Category 2 : job-seekers searching for a part-time, permanent employment who are immediately available for work and who have not been employed on a reduced schedule exceeding 78 hours in the current month
  - Category 3 : job-seekers searching for a non-permanent employment who are immediately available for work and who have not been employed on a reduced schedule exceeding 78 hours in the current month
  - Category 4 : job-seekers without an employment searching for one who are not immediately available for work (vocational training, sick leaves, etc.)
  - Category 5 : job-seekers with an employment searching another one (subsidized jobs, etc.)
  - Category 6 : job-seekers searching for a for a full-time, permanent employment who are not immediately available for work and who have been employed on a schedule exceeding 78 hours in the current month
  - Category 7 : job-seekers searching for a for a part-time, permanent employment who are not immediately available for work and who have been employed on a schedule exceeding 78 hours in the current month
  - Category 8 : job-seekers searching for a non-permanent employment who are not immediately available for work and who have been employed on a schedule exceeding 78 hours in the current month
- (13) Based on categories 1,2 and 3 (seasonally revised figures). Only category 1 : 2 310,6
- (14) Based on categories 1,2 and 3
- (15) Based on categories 1, 2 and 3
- (16) Figure of **december 2005**. Based on categories 1, 2, 3, 6, 7 and 8.
- (17) Figure of **june 2005**, based on categories 1, 2, 3, 4, 5, 6, 7 and 8.
- (18) Figure of **june 2005**, based on categories cat.1, 2, 3, 6, 7 and 8.
- (19) End of december 2005.
- (20) Including national, regional and departmental head-offices and other units. **Local agencies : 812**
- (21) Two of our main objectives are also declined by gender : prevention of Long-term unemployment ("sustainable exit rate before 18 months") and fight against very long term unemployment ("semi sustainable exit rate of very long term unemployed")

- **Germany**

- (1) ESF-BA-Programme
- (2) Integrationsämter
- (3) Since 2005 P: only new MS, BAMF for other countries
- (4) For long term unemployed (ARGEn)

- **Ireland**

- (1) Sanctions are decided upon by Social Welfare Dept.
- (2) Vocational
- (3) Job vacancies can be imported by employers on database; FÁS Internet information available
- (4) Very few apprenticeship positions are advertised
- (5) Final decision made by Department of Enterprise and Employment

- (6) Undertaken by Department of Enterprise, Trade and Employment
- (7) Except for information on financial support for training, employment etc.
- (8) FÁS IT Department looks after this
- (9) Act as a “Gateway” to all labour market services and programmes
- (10) Information refers to the number of people who have declared themselves to be unemployed as per Quarter National Household Surveys. Another information states 67%. This information relates to people who are on the Live Register
- (11) Information refers to the number of people who have declared themselves to be unemployed as per Quarter National Household Surveys. Another information states 92%. This information relates to people who are on the Live Register
- (12) Issued by Department of Enterprise, Trade and Employment

- **Latvia (LV):**

**Vocational & career individual and group counselling for UE:**

In order to define professional suitability of unemployed before their involvement in vocational training, retraining and qualification raising activities specific tests are provided by the Professional Career Counselling State Agency (PCCSA) and the training institutions.

**Vocational & career counselling for youth and others (not UE):**

Professional Career Counselling State Agency offers educational, career and vocational counselling for everybody who seeks it (young people about to choose a career, adults – whether currently employed, unemployed or returning to the labour market and changing occupations, disabled persons, parents and educators). PCCSA offers not only individual but also group consultations and seminars. Counselling is free of charge.

**notification and publication of apprenticeship posts:**

In 2005 within the framework of the measures for unemployed from social exclusion risk groups SEA implements such activities:

- Subsidized employment for unemployed with disabilities. The goal is to develop professional skills and abilities of unemployed with disabilities, thus giving assistance in finding a permanent job. One unemployed with disabilities is engaged into the activity for 24 months.
  - 1) *Work practice for unemployed with disabilities.* 18-25 year old unemployed persons with disabilities who have acquired higher or professional education and/or finished vocational training or retraining courses are engaged. Their work experience in the particular profession is not longer than one year;
  - 2) *Subsidized work places for unemployed with disabilities, to improve professional skills.* Unemployed with disabilities aged from 25 to pre-retirement age until the age necessary for granting of the State old age pension who have acquired higher or professional education and/or finished vocational training or retraining courses are engaged. Their work experience in the particular profession is at least two years;
  - 3) *Support for unemployed with disabilities to acquire professional skills at a work place.* Unemployed with disabilities of working age irrespective of their prior education are involved who are willing to acquire profession, learning professional skills at a subsidized work place.
- Subsidized employment for unemployed from disadvantaged groups (For young unemployed (aged 18-25), persons after parental leave, pre-retirement age unemployed (unemployed persons for whom not more than five years remain until reaching the age necessary for the granting of the state old age pension), long term unemployed (registered with SEA for more than one year), persons released from imprisonment and other social exclusion risk groups in accordance with the National Action Plan on Employment if corresponding order is issued by SEA.)
  - 1) *Work practice at employer's enterprise.* 18-25 year old unemployed persons from disadvantaged groups who have acquired higher or professional education or finished vocational training or retraining courses but lack work experience (work experience in the particular profession is not longer than one year) are engaged. Duration of work practice is 6 months;
  - 2) *Subsidized work places to improve professional skills.* Unemployed aged from 25 to retirement age until the age necessary for granting of the State old age pension who have acquired higher or professional education and/or finished vocational training or retraining courses, or work experience in the particular profession is at least two years are engaged. Duration of the activity is 12 months, but it can be prolonged to 24 months for pre-retirement age unemployed;
  - 3) *Support for unemployed to acquire professional skills at a work place.* Unemployed of working age irrespective of their prior education are involved who are willing to acquire profession, learning professional skills at a subsidized work place. Duration of the activity is 12 months, but it can be prolonged to 24 months for pre-retirement age unemployed.

**Administration of national scholarship schemes for youth:**

Scholarships are provided to all unemployed who participate in vocational training and retraining courses for the unemployed, organised by State Employment Agency.

**Share of UE with Unemploy. Benefits as a % of all UE, by the end of 2005:**

Unemployment benefit is paid by the State Social Insurance Agency not by State Employment Agency. But, only by State Employment Agency registered unemployed can receive unemployment benefit.

**Total number of Work Permits issued by PES in 2005 (in 000):**

The Office of Citizenship and Migration Affairs issue work permits to the foreigners from the third countries. State Employment Agency adjusts agreements - the basis on which the foreigners are employed in Latvia and affirm employer's invitations.

**Total number of PES organisational units (Head, regional, district, local, special units.):**

Administration structure of State Employment Agency consists of the central board (head office) and territorial structural units – 27 local offices (affiliates) and 31 local sectors.

**The Netherlands**

- (1) depending on the definition
- (2) sanctioning, authority benefit agencies
- (3) E-intake, vacancy-intake; tests; LM info; courses
- (4) Reporting, non compliance
- (5) not working job seekers
- (6) Estimation
- (7) estimation

**Slovenia**

- (1) Vocational Information and Counselling Centres are special units within Employment Service of Slovenia (ESS); they offer free services to all, including young persons (pupils, students...).
- (2) The notification of JV with Employment Service is compulsory by statutory provisions.
- (3) Apart of those who were in regular employment, 112 workers were engaged within Public Work Scheme in administrative and other ESS less demanding supporting tasks.

*List of Papers (latest draft)*

<i>Type of paper</i>	<i>Reference</i>	<i>Title</i>	<i>Date</i>
White Papers	WP 01	PES-Performance, Indicators, Good Practice	19/01/06
Blue Papers	BP 01	Supporting Flowcharts	23/01/06
	BP 04	Measuring effectiveness and operational efficiency of the Finnish PES	03/03/06
	BP 06	A list of eight performance indicators (Second draft)	03/04/06
	BP 10	Measurement Procedures: The specific approaches taken by the Participating Partners in calculating the performance indicators and the underlying »populations« (First Draft)	29/05/06
	BP 12	Operational definitions of performance indicators Q1-Q3 (Fourth draft)	27/07/06
	BP 13	Operational definitions of performance indicators Q4 and Q5 (Second draft)	27/07/06
	BP 14	Operational definitions of performance indicators Q6 and Q7 (First Draft)	27/07/06
	BP 15	Operational definition of performance indicator Q8 (First Draft)	27/07/06
	BP 16	Capturing Context: A radar chart approach (Second draft)	31/07/06
Yellow Papers	YP 01	Public Employment Services in Europe: a large spectrum of missions	11/01/06
	YP 02	Performance Indicators: A first survey on data availability and ranking	12/01/06
	YP 07	A tight schedule (Third draft)	06/06/06
	YP 08	PES Background and Content Information and Indicators in the year 2005 (Third draft)	31/07/06
Red Papers	RP 01	Transition from unemployment to employment: Indicator 1	30/05/06
	RP 02	Transition from unemployment to employment before unemployment lasts long: Indicator 2	30/05/06
	RP 03	Transition from measures to employment: Indicator 3	30/05/06
Green Papers	GP 01	Looking for Good Practices (First Draft)	01/06/06

*List of Papers (previous drafts)*

<i>Type of paper</i>	<i>Reference</i>	<i>Title</i>	<i>Date</i>
Blue Papers	BP 02	Transition from Unemployment to Employment (First draft)	10/02/06
	BP 03	Transition from Unemployment to Employment (Second draft)	28/02/06
	BP 05	A preliminary list of eight performance indicators (First draft)	06/03/06
	BP 07	Operational definitions of performance indicators Q1–Q3 (Third draft)	03/04/06
	BP 08	Operational definitions of performance indicators Q4 and Q5	03/04/06
	BP 09	Operational definitions of performance indicators Q6–Q8	03/04/06
	BP 11	Capturing Context: A radar chart approach (First draft)	29/05/06
Yellow Papers	YP 03	A tight schedule (First draft)	20/01/06
	YP 04	PES Background and Content Information and Indicators (First draft)	06/03/06
	YP 05	A tight schedule (Second draft)	06/03/06
	YP 06	PES Background and Content Information and Indicators in the year 2005 (Second draft)	12/05/06

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